



"We'd never go back to the old system now. We mainly bought MyPC as a way of controlling bookings, which it does very effectively, but we didn't expect the other things that came with it – mostly, the improved behaviour of students and a more studious atmosphere throughout the LRCs."

**Liz Wyman, LRC Manager,
Newcastle-under-Lyme-College**

"MyPC booking system has made a huge difference to the library environment for both our counter staff and the general public; the MyPC booking process runs very well and is really easy to use for both staff and our customers. The librarians are much happier now that the MyPC system takes away the need for them to book customers onto the PCs. We cannot wait to roll it out to all our other libraries very soon!"

**Tracey Williams,
Project Manager for Libraries, Bridgend CBC**

Introducing MyPC

MyPC is a computer booking & access management solution used in libraries & education. MyPC gives your staff complete control over computer access, whilst ensuring fair usage for all users. MyPC allows staff to offer different methods to your users for booking time on a computer. MyPC is a totally web based solution which is flexible and users can book from any location or site. With MyPC you can offer advanced scheduled bookings as well as time of arrival bookings for members and non members of the Library. MyPC utilises cutting-edge web technologies that support all major web browsers and provides an intuitive, straightforward experience to both library staff and end-users.



MyPC Overview

MyPC computer access management creates a self-service environment whereby library members can book computers via their web browsers or at the library itself – via a kiosk booking station or a link on your OPAC. MyPC integrates with your Library Management System – so users reserve and log in to computers with their library card number and PIN. This integration allows you to set automatic computer access limits and send warnings to members with overdue books and outstanding fines.

MyPC Reports

Reports tell you on everything you need to know about computer usage and booking activity. Every event is tracked - including no shows, where a computers user never attended a booking and computer utilisation, where you can see which areas are most commonly used and ascertain peak times in your library. Reports can be viewed online or exported into popular file formats including Excel, CSV and PDF. R&R includes everything you need as standard, without any complication of optional modules.

Key Features

- MyPC supports both Internet Explorer and Mozilla Firefox.
- MyPC offers flexible feature-rich block booking and recurring bookings for library staff.
- MyPC offers printable and automatically emailed booking receipts.
- MyPC's peak times policy facility allows you to apply different booking and usage rules.
- MyPC features a queued booking method which allows library members to que for computers during busy periods.

- MyPC enforces session limits and automatic termination of bookings.
- MyPC allows you to set a wait time, after which reservations are automatically cancelled freeing up computers for other users.
- MyPC includes an optional user-surveillance tool, iSPY, which allows staff to view or control users' screens.
- MyPC's messaging feature can be set to allow free text or predefined messages.
- MyPC allows you to ban users until a specific date, for a number of days or indefinitely with the facility to state the reasons users were banned or unbanned.
- MyPC's appearance is customisable allowing you to add your library logos.
- MyPC supports end-user authentication against your network directory (including Active Directory, Novell eDirectory, RM or LDAP) or library management system.
- MyPC allows automatic reboot between sessions, enabling Deep Freeze to reset the computer to original settings (please see Deep Freeze for more details)
- MyPC powers on workstations at opening time using Wake-on-LAN.
- MyPC powers down workstations at closing times.
- MyPC preserves the integrity of your Windows, Novell or RM computing environment and does not require the use of "service" accounts.
- Support for multi-lingual environments including those that use special characters, diacritics, Greek or Cyrillic alphabets.



Core Benefits

- MyPC allows both library members and staff to view the availability of computers and book online reducing the need to call or e-mail your support staff, optimising resource utilisation.
- MyPC is highly intuitive minimising staff and library member's learning curves making it easy to introduce.
- MyPC allows both library members and staff to filter computers based on their needs so they can book machines that most closely meet their requirements increasing end-user satisfaction.
- Costly staff time spent managing "paper-based" or "spreadsheet PC booking systems" is eliminated by MyPC allowing them to focus on core activities.
- MyPC knows exactly who has used a computer and who is currently logged on, creating a system of user accountability.
- MyPC provides comprehensive reports which identify computers that are under or over utilised ensuring the optimum return on investment in your library resources.
- MyPC's messaging facility allows staff to communicate with users remotely, removing the need to physically approach the library member's computer and avoiding the possibility of confrontation.
- MyPC allows staff to monitor library member activities and ban misbehaving users helping to promote an improved and more studious environment.
- MyPC helps promote fair usage for library members by allowing them to book computers.
- MyPC can integrate with your library management system to inform library members of their library fines and outstanding items helping you to get books back on time and recover costs.
- MyPC records the percentage time used by block bookings allowing you to measure their impact on open access facilities.